



TOURISM SERVICES REGULATIONS

1. Entering into an Agreement with the Organizer by the Client, along with providing the list of Participants, is a necessary condition for participating in the Event. Failure to make the First Installment payment within the specified period in the Agreement automatically terminates the Agreement by the Client. Failure to make the Second Installment payment signifies the termination of the Agreement by the Client, resulting in the immediate exclusion of Participants from the Event.
2. All Participants in the Tourist Event are obligated to comply with the provisions of these Regulations. Non-compliance with these provisions may lead to the exclusion of a Participant from the Event or the termination of the Agreement without the right to a refund of participation costs.
3. During the trip, Participants are required to:
 - Adhere to commonly accepted norms of behavior in public places.
 - Respect interpersonal relations.
 - Arrive on time at meeting places designated by the Organizer or Guide.
 - Strictly follow the Organizer's or Guide's instructions.
4. The Organizer reserves the right to document the Event in media, such as social networks, websites, slide shows, etc., which may include publishing images of Participants. Any objection to the publication of images must be reported to the Organizer before the publication.
5. A sample Tourist Event program will be attached as an appendix to the Agreement received by the Client. Any modifications agreed upon regarding its course and costs between the Organizer and the Client, including through electronic communication, become binding as the Event program. The departure of the group from the meeting place established with the Organizer is considered the start, and the group's arrival at the meeting place after completing the Program is considered the end of the Event.
6. The order of Program execution may change, and, for reasons beyond the Organizer's control, a particular point may be replaced or omitted if the health or life of Participants is at risk or if it is impossible to carry out due to reasons beyond the Organizer's control.
7. Changes to the Agreement are generally not permitted, and the Client bears full financial responsibility resulting from, for example, Participants' withdrawal from the Event. The Client can change the composition of the Participants without the prior consent of the Organizer, provided that the total number remains the same. Such changes should not affect the price of the Event in the Agreement, and the substitute individuals must meet the requirements of the specific Tourist Event. The Client must promptly notify the Organizer of any changes. Changes cannot be made later than 7 days before the start of the Event.
8. The Organizer requires each Participant to purchase appropriate travel insurance and present proof of its purchase. The Organizer does not bear any additional costs incurred by





Participants, except those explicitly indicated in the Program, e.g., the cost of possible medical treatment, rescue operations, transportation, consequences of accidents, etc.

9. The Organizer is not responsible for any obstacles preventing a Participant from temporarily or entirely participating in the Event (e.g., illness or injury). In the event of an obstacle, the Participant is responsible logistically and financially for joining the Event during its duration to continue it according to the Program. The Organizer commits to facilitating the Participant's inclusion in the Event to the best of their abilities.
10. Refunds for unused components of the service (e.g., accommodation, meals, transfers) are not granted.
11. The primary travel document is an ID card or passport. Participants are obligated to have the necessary documents for crossing borders. Airlines have the right to refuse to issue a boarding pass to a Participant who does not possess the appropriate travel documents. In case of such refusal, the Participant is responsible, both logistically and financially, for joining the group. Note! Refusal of entry to another country can occur even if the Participant has all the required documents. Often, the reason for such a decision may be a conflict with the law that the Participant had in the past. The Organizer is not responsible in such a case.
12. The Organizer is not responsible for:
 - Losses caused by a Participant's behavior or negligence.
 - Providing substitute equipment or additional services for a Participant.
 - Losses, damages, injuries, both psychological and physical, incurred by Participants as a result of any delays, strikes, riots, acts of war, war threats, unrest, acts of terrorism, disasters, fires, epidemics, and other health and life threats, flight delays or cancellations, airport closures, and technical transportation problems beyond the Organizer's control, and other similar situations beyond the Organizer's control.
13. The Organizer recommends resolving any disputes through mediation. Any complaints or objections must be submitted in writing to the Organizer within 30 days of the end of the trip.
14. The Organizer operates in accordance with Georgian law. The Organizer's activity is registered in Georgia. The Organizer's headquarters, "Georgia Adventure Club" Ltd, is located at 3 Akaki Khorava St, Tbilisi, 0105, Georgia.

Organizer:

Client:

